***Power Tank’s Dealer Policy***

***Product*** *– When looking for ideal products to keep on hand we have created custom packages for your convenience. We also encourage you to create your own packages that you feel will best benefit your clientele.*

***Merchandizing*** *–We have banners, misc promo items along with high resolution product photography, customer testimonials, and various print media as needed.*

***Freight*** *– F.O.B. Lodi California, we are happy to work with your specific carriers and/or use your UPS account if it is helpful to you.*

***Return Policy-*** *All returned product must be accompanied by a Power Tank issued RMA# (returned merchandise authorization). Returned product may be traded for new product for full credit if the product returned is in new and perfect condition. Customer is responsible for all costs associated with shipping to our facility. Obsolete product will not be accepted for return. If returned product is damaged or not in new and perfect condition an additional fee will apply.*

***Restocking Fee-****15%*

***Drop Shipments*** *– We work with our customers to have all core and non-core items in stock. We typically ship orders of core items to stores within two business days of receipt of an order. We also will drop ship orders to your store(s) or to your customers.*

***Pallet Quantities*** *– 22-26 Power Tank Systems per pallet. All other product will ship on mixed pallets or separate corrugated boxes.*

***Training*** *– If special training sessions are required we can discuss arrangements as needed.*

***Pricing*** *– See Dealer price sheet*

***Terms*** *– Cash, Credit or Credit Card*

***Warranty Policy –*** *Power Tank stands behind all of our products and strives for 100% customer satisfaction. Any product warranty issue can be brought to us and we will do all that we can to provide a fair resolution.*

***MAP (Minimum Advertised Pricing) Rules: -*** *If you chose to advertise the Power Tank® or any other Power Tank products in any kind of public medium (magazine, catalog, internet, flyer, etc.) you are not allowed to advertise a regular everyday price below our suggested retail price (MAP). Doing so will immediately revoke your rights to sell our products. You are, however, allowed to advertise a “promotional” or “sale” price at no more than 10% below our MAP. Three (3) promotions are allowed per calendar year and each promotional sale can last up to 30 days. The promotional period dates must accompany each promotion. No exceptions.*

*Sincerely,*

*Steven K. Sasaki*

*President*